

Annual Report 2016

Founded in 1892, Welcome Hall Mission is now the largest doorway to help for Montrealers in need. A wide variety of programs are offered to support the homeless, young at-risk mothers, families and youth. Welcome Hall Mission aims to restore their hope through concrete actions and effective solutions that help them improve their lives and reintegrate into society.

Celebrating 125 years of welcome.

One of the Mission's early annual reports documented a total budget of \$1,521, raised by a small number of Montreal's elite. Today, with an operating budget of just under \$18 million, the Mission is sustained by the generosity of almost 39,000 Montrealers and a number of foundations and corporations.

While much of the Mission's early work focused on men in need, today its programs serve children, teens and adults. Each person comes through the door with unique needs and challenges. And without exception, they enter a judgment-free community where the welcome is warm and generosity abounds.

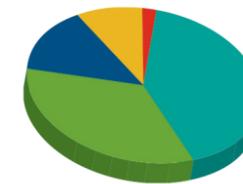
A Mission intervention worker (left) celebrating with a former client from the reinsertion program. As a team, they worked to find solutions and a pathway to a productive life.



Financial Results

REVENUES

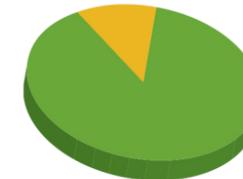
(THOUSANDS OF DOLLARS)



| | |
|---------|---|
| \$7,426 | DONATED MERCHANDISE (41.3%) |
| \$5,905 | DONATIONS (32.9%) |
| \$2,592 | SUBSIDIES and GOVERNMENT GRANTS (14.4%) |
| \$1,698 | SALES, RENT and SERVICES (9.5%) |
| \$343 | INTEREST and OTHER (1.9%) |

EXPENDITURES

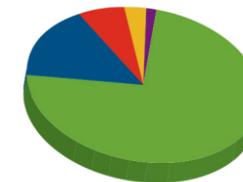
(THOUSANDS OF DOLLARS)



| | |
|----------|------------------------------------|
| \$16,436 | PROGRAM COSTS and RESERVES (88.7%) |
| \$2,088 | ADMINISTRATION FEES (11.3%) |

DISTRIBUTION OF DONATIONS

(THOUSANDS OF DOLLARS)



| | |
|---------|------------------------------|
| \$4,298 | INDIVIDUAL DONATIONS (72.8%) |
| \$965 | FOUNDATION DONATIONS (16.3%) |
| \$387 | COMPANY DONATIONS (6.6%) |
| \$180 | BEQUESTS (3.0%) |
| \$73 | OTHER (1.2%) |

GRATEFUL FOR OUR HISTORY. PRIMED FOR OUR FUTURE.

What a privilege it has been for me to assume the leadership of Welcome Hall Mission as it takes its place in history. As our great city marks its 375th anniversary and our nation its 150th, we continue to adapt our offers of service to the next generation of Montrealers in need.

Although our programs address a wide variety of challenges, I am struck by a thread that is common to all. At the Mission, we welcome those who are excluded into a community where they are included. How wonderful to see a single teenage mother retain custody of her baby when the system had called her unfit, or a man be given the keys to his first apartment after living under a bridge for most of his adult life, or a food bank client get her first job after years of unemployment.

Their stories of transformation are made possible by our generous donors. Their hearts – and ours – are brimming with gratitude.



Samuel Watts
CEO/Executive Director

YOUR GIFTS MAKE AN IMPACT!



1,554 men received care at the emergency shelter each week.

183 men transitioned from homelessness to furnished apartments since 2015*.

76 studio and transitional apartments provided to qualified clients last year.

*As part of Projet Logement Montréal, a collaboration with Accueil Bonneau, Maison du Père and Old Brewery Mission



4,700 meals prepared in Mission kitchens each week.

2,263 Montrealers benefited from food received at the Food Bank each week.

90 meals provided to hungry school children by participants in Youth Services' Micro-enterprise program each week.



100,000 hours of volunteer time donated by caring Montrealers..

426 delighted children attended camp through Children's Services.

115 new mothers and pregnant women received specialized care through the *Cœur à sœur* program.



Emergency Shelter

Daniel lost everything to his addiction to alcohol and drugs – his job, family, home and his self-esteem. “I had become a total stranger to myself,” he remembers.

But a friend helped him find Welcome Hall Mission, and with the support of our intervention workers he was able to begin his journey to rediscovering who he was.

Eighteen months later, Daniel is preparing to go back out into the world and resume his work in home renovations, but knows that the Mission will always be there to support him as he faces new challenges.



Food Bank

The Amirs left everything behind and came to Canada three years ago to start a new life with their two young children. Welcome Hall Mission's food bank is providing critical support for the family as Mr. Amir completes his studies with hopes of finding work as an engineer.

“I was preparing for exams,” said Mr. Amir. “Knowing that there would be food on the table for my family made my studies so much less stressful.”

After entering the workforce Mr. Amir wants to give back to Welcome Hall Mission in recognition of the support his family received during a difficult time.



Education and Employability

After spending two years unemployed and exhausting all his resources, Yvon felt discouraged and de-motivated. Provincial employment services referred him to Welcome Hall Mission and knocking on our door was the first step in turning his life around. Here he worked with employability counsellors and had access to social integration and work courses, as well as computer training.

Inspired and supported by the dedicated staff and fellow participants he has now gone back to work part-time while pursuing his studies. He is proud of what he has accomplished and looks forward to a bright future.



Cœur à sœur

A foster child who was abused from a young age, Anne-Marie had overcome battles with addiction, managed to escape the clutches of a pimp, only to find herself pregnant at 21. With no income and unable to work, she turned to Welcome Hall Mission's *Cœur à sœur* program.

The program provided support in the form of items such as formula, diapers and a stroller. For the next five years it also provided counselling, emotional support, job training and access to a community of other new moms who shared their experiences and drew strength from each other.

Six years later Anne-Marie works full-time as a secretary and her healthy daughter thrives in school.

5 buildings, 11 programs, 145 employees, 39,000 donors, 1 message

Shelter. Food. Love.

From Exclusion to Inclusion.